Head in the Cloud, Feet on the Ground

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Three intersecting impacts on Australian Universities

1. Universal higher education:
   ◦ individual interests / vocational

2. Disruption of the traditional Teacher–Learner interface:
   ◦ learning and teaching pedagogies

3. Redefining business processes, work:
   ◦ customer service in a global economy and community
Who has power?
21st Century Learning Skills

- Persisting
- Managing impulsivity
- Responding with awe
- Questioning
- Innovating
- Thinking interdependently

Source: Heick, T  How 21st Century Thinking is Different
**Computer Use Guidelines**

- "Surfing" the web is not allowed.
- No food or drinks near workstations.
- Do not touch the computer screens.
- Do not modify any monitor/system settings.
- Do not download/Install anything.
- Personal devices can be used for music only.
- Do not print without permission.

Mrs. Randa, Graphic Design Class
I GOOGLED IT AND APPARENTLY IT’S SOMETHING CALLED, A BOOK
...feet on the ground

Hard, complex, relational, business and mission driven, technological work with an innovations focus