# Digital Identity 3.0

#### **Willem Mertens**

PwC Chair in Digital Economy

Queensland University of Technology



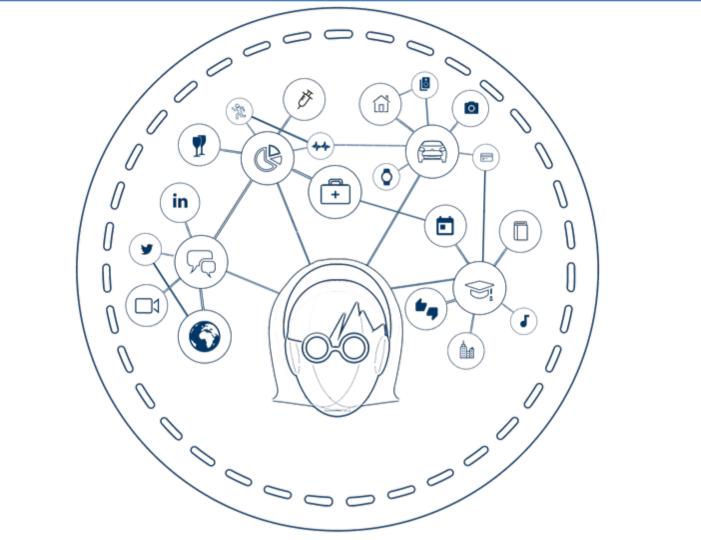




## **Economy of Corporations**



**Economy of People** 





1. Consumer empowered



2. Learning



3. Proactive





5. Connected



## Consumer empowered



People in control
Bring your own data
Own terms and conditions

## Learning



Automate Integrate Predict



Personalise



#### Proactive



Solution before the need Corporations come to you

## Open



Independent

Users specify data
Users do what they want



#### Connected



Bring your own network

Connect to others like me

Connect to others I need



### Reactive CRM



**Proactive VRM** 

#### Where to next?



Start small
Collaborate
Listen to consumers





